Agreement between
the ACT Government and
the Australian Federal Police
for the provision of policing services to the
Australian Capital Territory
The relationship between the AFP and the ACT Government for the provision of policing services to the ACT is long standing and contributes to Canberra being one of the safest places to live in Australia.

The AFP, through ACT Policing: will provide a professional, innovative and effective policing service to the people of the ACT, contributing to a safe and just community for all.

To achieve this vision, the ACT Government and ACT Policing are committed to:

- Whole of government collaboration
- Community engagement
- Working in partnership
- Transparency and information sharing
- Innovation

ACT Policing reflects the values of the AFP when delivering policing services to the ACT:

- Integrity
- Commitment
- Excellence
- Accountability
- Fairness
- Trust
- Respect

ACT Policing and the ACT Government are committed to realising ACT Policing’s mission:

‘Policing in partnership for a safer community’.
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1. Definitions

1.1 In this Agreement, unless the contrary intention appears:

a) "ACT" means the Australian Capital Territory.


c) “the ACT Government” means the ACT Executive and Directorates.

d) “the ACT Executive” means the ACT Executive established under section 36 of the Australian Capital Territory (Self Government) Act 1988 (Cth).

e) “ACT Policing” means the business unit within the AFP responsible for delivering policing services to the ACT.

f) "AFP" means the Australian Federal Police.

g) “AFP User Pays Policy for Police Services” means the policy of that name, dated August 2016, or any other policy that replaces it from time to time.

h) “the Arrangement” means the agreement which commenced in June 2017, between the Commonwealth Minister of State appointed to administer the Australian Federal Police Act 1979 and the ACT Police Minister for the provision of policing services to the ACT.

i) "Chief Police Officer" means the AFP employee appointed by the Commissioner under clause 5.1 of this Arrangement to be the Chief Police Officer for the ACT.

j) "Commissioner" means the Commissioner of the Australian Federal Police referred to in section 6 of the Australian Federal Police Act 1979 (Cth).

k) “Commonwealth” means the Australian Commonwealth Government.

l) “Director-General” is the member of the public service responsible for leadership of the administrative unit responsible for policing matters and answerable to the Minister for Police and to the head of service under the Public Sector Management Act 1994.

m) the Directorate” is the administrative unit responsible for providing advice to the Police Minister on policing matters in accordance with the Administrative Arrangements made by the Chief Minister under the Australian Capital Territory (Self-Government) Act 1988 (Cth) and the Public Sector Management Act 1994.

n) “Ministerial Direction” means Directions issued by the Police Minister to the Chief Police Officer under clause 7 of the Arrangement.

o) “Parties” means the signatories to this Agreement being the Police Minister, AFP Commissioner and Chief Police Officer.

p) "Police Minister" means the minister of the ACT Executive who is responsible for policing matters.
q) “Police Services Model” means the community-focused police service model ACT Policing is transitioning to, endorsed by the ACT Government in 2019-20.

r) “Wellbeing Framework” is the ACT Government’s framework providing high-level indicators to measure the wellbeing of the ACT community.

2. Purpose and objectives

2.1 In accordance with clause 2.1 of the Arrangement, this Agreement details the policing services to be purchased by the ACT Government from the AFP, including ACT Government Ministerial support, reporting, performance expectations and financial arrangements.

2.2 This Agreement will be read in conjunction with the Arrangement and Ministerial Directions issued under clause 7 of the Arrangement.

2.3 The ACT Government and the AFP seek from this Agreement:
   - appropriate policing levels for the ACT community;
   - sustained high quality of service provision; and
   - provision of professional corporate services, including retention of corporate knowledge, to support policing services and the ACT Government.

3. Policing services aligned with ACT Government priorities

3.1 ACT Policing will support the ACT Government’s commitment to using the Wellbeing Framework to inform Government priorities, policies, and investment decisions.

3.2 ACT Policing will work proactively with the ACT Government agencies to achieve the following ACT Government priority policy objectives:
   - working towards making Canberra a restorative city;
   - reducing recidivism;
   - addressing the over representation of Aboriginal and Torres Strait Islander people in the justice system;
   - reducing youth crime by better supporting young people;
   - achieving equity and inclusion for people with a disability in the justice system;
   - preventing and improving responses to sexual and family violence;
   - upholding victim rights to safety, privacy, dignity and participation;
   - improving road safety and reducing road trauma;
   - strengthening the safety of public places, venues and events;
   - reducing risks and building resilience to security threats and natural hazards; and
   - reducing emissions and building resilience to climate change impacts.

3.3 ACT Policing will publish an annual Chief Police Officer’s Statement of Intent as outlined in clause 6. This statement will set out the strategies and plans ACT Policing has in place to address the ACT Government’s key priorities and the Ministerial Direction for the financial year.

3.4 ACT Policing will remain responsive to emerging ACT Government priorities and adaptive to the needs of the community.

3.5 The ACT Government will continue to enable ACT Policing to transition to a more prevention and community-focused Police Service Model that better supports ACT Government and community priorities.
3.6 The Police Services Model incorporates the following key elements:
• Intelligence led;
• Evidence based;
• Agile and Mobile; and
• Systemic.

4. Scope

4.1 This Agreement includes policing services to be purchased by the ACT Government from the AFP through the direct police budget appropriation and other funding outlined in Schedule 3. This Agreement does not cover activities funded by revenue outside the funding outlined in Schedule 3.

4.2 Under this Agreement ACT Policing will provide core operational functions to the ACT to maintain community safety and reduce crime including:
• Police Response;
• Criminal Investigations;
• Road Policing;
• Event Planning and Management; and,
• Judicial Operations and Support.

4.3 The core operational functions will be supported by ACT Policing Communications, Intelligence and Vulnerable Persons capabilities.

4.4 In accordance with clause 6 of the Arrangement, under this Agreement ACT Policing also provides corporate services including the ACT Policing Futures Program and Ministerial support functions.

4.5 In accordance with clause 2.2 of the Arrangement, the funding provided to the AFP under this Agreement also includes costs for services integral to the delivery of policing services to the ACT as detailed in clause 13.

4.6 This Agreement includes:
• governance arrangements that provide oversight of the Agreement;
• ACT Government, ministerial and policy support outcomes;
• operational context and considerations;
• financial and accommodation arrangements;
• performance measures, and targets where appropriate; and
• reporting requirements.

5. Governance

5.1 This Agreement was endorsed by the ACT Executive on 12 September 2022.

5.2 Overall responsibility for policing in the ACT rests with the Police Minister. The Police Minister has delegated the day-to-day management of the Arrangement and this Agreement to the Director-General, consistent with the Public Sector Management Act 1994.

5.3 ACT Government policing policy rests with the Police Minister supported by the Directorate and in consultation with ACT Policing as appropriate.
5.4 In accordance with clause 5.2 of the Arrangement, the Chief Police Officer, subject to the authority of the Commissioner, will be responsible to the Police Minister for the delivery of the outcomes as set out in this Agreement.

5.5 In accordance with the legislative framework for the provision of police services by the AFP in the ACT, the responsibility for operational matters rests with the Chief Police Officer, subject to the authority of the Commissioner, and responsibility for ACT Government policing policy and other policing matters rests with the Police Minister supported by the Directorate.

5.6 This Agreement sets the partnership parameters within which the AFP and the Directorate work together to provide a policing capability to the ACT.

5.7 This Agreement is supported by a governance framework (the Governance Framework) agreed between the Director-General and the Chief Police Officer. The Governance Framework establishes an overarching joint Steering Committee (the Steering Committee) that will:
   • set the strategy for, and maintain oversight of, the achievement of the objectives of the Arrangement and Agreement;
   • manage the strategic direction of the Arrangement and Agreement;
   • monitor measurement and reporting of ACT Policing performance; and
   • ensure transparency and accountability.

5.8 The Steering Committee is supported by working groups that develop and implement appropriate processes to guide the Parties’ interactions related to, and/or delivery of:
   • security and emergency management;
   • accommodation and facilities;
   • legislative matters related to ACT law or justice reforms that impact the delivery of policing services in the ACT;
   • reporting and performance measures;
   • budget and resourcing, including enabling services provided by the AFP; and
   • other issues as required, to support the Director-General and the Chief Police Officer.

6. **Ministerial Direction and Statement of Intent**

6.1 In accordance with clause 7 of the Arrangement the Police Minister will issue a biennial Ministerial Direction to the Chief Police Officer, to provide direction on key focus areas for ACT Policing.

6.2 In accordance with clause 3.3 the Chief Police Officer will respond to the Ministerial Direction, by publishing an annual Statement of Intent, which will include an overview of the strategies and plans intended to address the Ministerial Direction and report on progress and outcomes against the Statement of Intent in the ACT Policing Annual Report.

6.3 The Police Minister may issue additional Ministerial Directions from time to time as required and the Statement of Intent will be updated accordingly.

7. **Legislation and policy**

7.1 In accordance with clause 6 of the Arrangement, ACT Policing will work in collaboration with the Directorate to support the Police Minister, and other ACT Government Ministers as relevant, to participate in the parliamentary process and develop and implement ACT
Government policy and legislation related to policing. This includes actively participating in Ministerial Advisory Boards and Inter-Directorate committees, and implementing and reporting against ACT Government strategies and plans.

7.2 In accordance with clause 8 of the Arrangement, ACT Policing will represent the interests of the ACT in national forums. Where a policy conflict exists in a national forum between the AFP and ACT Policing, ACT Policing should aim to resolve any such conflict in the interests of the ACT community.

7.3 Any ACT Government agency developing policy or legislation that has an impact on ACT Policing will consult with ACT Policing and the Directorate, and consideration must be given to operational and resourcing impacts on ACT Policing as part of the development and approval of policy and legislation changes.

7.4 The ACT Government will consider and provide responses to legislation proposals notified by the Chief Police Officer. Proposals will be made as part of the annual legislative bid arrangements, notified to ACT Policing by the Directorate. Proposals will be made through the Police Minister to the responsible Minister and copied to the Directorate.

7.5 Where there are potential funding impacts for ACT Policing resulting from an ACT Government policy or legislation change, unless otherwise agreed, funding will be considered through the ACT Budget Process and/or ACT Policing may make changes to policing services to accommodate resourcing implications, in consultation with the Police Minister.

7.6 The Steering Committee, through the Governance Framework, will monitor ACT Policing-related legislation and the Chief Police Officer’s legislative proposals identified through the process in clause 7.4.

8. Information sharing

8.1 As outlined in clauses 2.3 and 3, ACT Policing will work proactively with the ACT Government to achieve the objectives of ACT Government priorities, including capturing and providing relevant and available information and data.

8.2 If ACT Policing is requested to provide information to an ACT Government agency, subject to the authority of the Commissioner, the Chief Police Officer must provide the requested information to the extent that is permissible under Commonwealth and/or ACT law.

8.3 Any request for information under clause 8.2 will allow sufficient time and provide sufficient detail for a thorough and considered response from ACT Policing. ACT Policing will respond in a timely manner. Information provided must be used only for the purposes of the request and subject to any restrictions required by law or reasonably necessary to protect sensitive information.

8.4 Nothing in clause 8.2 requires the Chief Police Officer to provide information that would compromise operational activity by the AFP, including ACT Policing.

8.5 The Chief Police Officer may impose conditions on the use of requested information if the Chief Police Officer considers it necessary for operational reasons.

8.6 Subject to operational requirements, the Chief Police Officer will proactively ensure timely
advice is provided to the Police Minister on any ACT Policing issues that have a significant media or other impact on ACT Government. The Police Minister and the Director-General will be responsible for informing any other relevant ACT Government stakeholders.

8.7 Any ongoing data sharing between ACT Policing and any ACT Government agencies must be supported by a formal agreement on data sharing protocols.

8.8 In accordance with clause 8.7, resourcing implications for ACT Policing regarding ongoing data sharing should be considered by ACT Government agencies as part of the development and approval of policy and legislation changes.

9. Agreement making

9.1 ACT Policing, through the Governance Framework, will provide the Directorate with an overview of formal agreements it has in place with all areas of ACT Government each financial year.

9.2 ACT Policing may enter into agreements with the Speaker of the Legislative Assembly on issues related to policing functions within the parliamentary precincts of the Legislative Assembly.

10. Facilities and infrastructure

10.1 In accordance with clause 2.4 of the Arrangement, the ACT Government is responsible for the provision of appropriate facilities and associated infrastructure to enable the provision of policing services by the AFP.

10.2 The following principles will guide ACT Government decision making:

- Principle 1 – Maintain ACT Policing’s current accommodation infrastructure footprint in a fit for purpose state.
- Principle 2 – Align ACT Policing’s infrastructure with operational needs, supporting capacity and capability in the context of the Policing Service Model.
- Principle 3 – ACT Policing infrastructure presence should support a growing Canberra.
- Principle 4 – Proactively manage ACT Policing’s infrastructure portfolio and accommodation needs, having regard for whole of government strategic plans and programs and working collaboratively across relevant ACT Government agencies and other stakeholders.

10.3 To avoid doubt, in meeting the ACT Government responsibilities under clause 10.1, the Directorate will work in consultation with ACT Policing to establish strategic plans and programs which facilitate the responsibility to provide ACT Policing with appropriate facilities and associated infrastructure for the provision of policing.

10.4 To avoid doubt, having been provided appropriate facilities and associated infrastructure, ACT Policing is responsible for management and maintenance of those facilities in accordance with the funding provided for these purposes in the Financial Schedule 3. The annual program for maintenance will be prepared by ACT Policing and agreed and monitored by the Steering Committee through the Governance Framework.
10.5 To avoid doubt, any remedial or significant works in addition to the annual program for maintenance will be considered by the Steering Committee through the Governance Framework and, as required, through the ACT Budget Process.

11. Financial arrangements

11.1 The AFP will follow the general principles of Commonwealth Cost Recovery Guidelines where appropriate in the provision of policing services to the ACT Government.

11.2 The amount of funding provided to the AFP for ACT Policing services, as outlined in Schedule 3 of this Agreement, is determined by the ACT Executive through the ACT Budget Process and included in the payments on behalf of the Territory (Territorial appropriation) for the Directorate to administer.

11.3 Schedule 3 details the amount of funding provided for ACT Policing through the ACT Budget Process, including forward estimates and a pro-rata monthly payment schedule. The financial schedule will be amended annually after the ACT Budget Process is finalised, or as required.

11.4 ACT Policing operational priorities may change in response to the evolving operating environment, which includes:
   - security and natural hazard threat levels;
   - national terrorism threat level;
   - major incidents or emergencies;
   - geographical and population changes in the ACT;
   - community expectations;
   - fiscal environment; and
   - changes in the ACT Government legal and policy frameworks.

11.5 The Police Minister will consult the Chief Police Officer on the appropriate level of staffing required to ensure ACT Policing is able to deliver the outcomes of this Agreement, respond to current or emerging risks in the operating environment and to maintain staff wellbeing.

11.6 The Steering Committee, through the Governance Framework, will monitor the resourcing requirements for policing the ACT, including the number and type of ACT Policing staff needed, ensure the risks and drivers in clause 11.4 are considered and address any additional resource pressures on ACT Policing through the ACT Budget process.

11.7 Changes to the annual budget appropriation for ACT Policing will be determined through the ACT Budget Process, or in extraordinary circumstances through ACT Executive approval, including through the Security and Emergency Management Committee of Cabinet.

11.8 The Directorate will facilitate ACT Policing’s participation in budget approval processes and ACT Policing will work in collaboration with policy areas across ACT Government to develop joint funding submissions when required.

12. Terms and conditions of employment

12.1 In accordance with clause 3.5 of the Arrangement, the Commissioner is responsible for establishing the terms and conditions of employment of AFP appointees involved in the provision of policing services to the ACT.
12.2 If the Commissioner proposes to vary the terms and conditions of employment of AFP personnel in a way which might affect the manner and cost of providing policing services to the ACT, the Chief Police Officer must advise the Police Minister of the likely implications of the proposed alterations.

12.3 The AFP will notify the Police Minister of the commencement of any industrial negotiation process that may have implications for AFP personnel providing policing services to the ACT.

12.4 The AFP will take into consideration input received from the ACT Government on any industrial negotiation process related to AFP personnel providing policing services to the ACT.

12.5 Throughout any industrial negotiation process, the Chief Police Officer will provide regular updates to the Police Minister.

12.6 In accordance with clause 12.2, any increase in costs associated with employment conditions is subject to approval through the ACT Budget Process. If increased costs associated with employment conditions are not supported by additional funding, the Chief Police Officer may reprioritise policing services in consultation with the Police Minister.

12.7 The Chief Police Officer will advise the Police Minister on any senior AFP personnel movements or changes. Changes related to ACT Policing senior executives will be reported at the time of occurrence.

12.8 ACT Policing will continue to provide training and development opportunities for staff to increase skills and capability, focusing on policing and leadership in line with ACT Government policy objectives outlined in clause 3.

13. Enabling services

13.1 In accordance with clause 2.2 of the Arrangement, the funding provided to the AFP under this Agreement includes costs for enabling services integral to the delivery of policing services to the ACT.

13.2 Integral enabling services have been identified where there is a dependency or reliance on an activity to deliver community policing to the ACT and includes services of:
- Chief Financial Officer;
- People and Culture;
- Chief Learning Officer;
- Chief of Staff;
- Operational Science and Technology; and
- Chief Counsel.

13.3 In addition, the ACT Government will ensure ACT Policing is appropriately enabled through AFP capability to meet key national obligations including the Intergovernmental Agreement on Australia’s National Counter-Terrorism Arrangements and the Intergovernmental Agreement on National Search and Rescue Response Arrangements. Integral enabling services include:
- Covert and Technical Operations; and
- Specialist Protection Services.

13.4 The funding for enabling services included in this Agreement has been determined by the allocation of effort and cost related to the integral enabling services that would not have
been incurred by the AFP but for ACT Policing. The cost for enabling services is proportionality reduced to account for policing activities undertaken by ACT Policing members that relate to Commonwealth jurisdiction matters.

13.5 The costs for integral enabling services will be monitored by the Steering Committee through the Governance Framework.

13.6 ACT Policing will maintain Service Level Agreements with relevant AFP Commands to establish transparent arrangements for the identified integral enabling services and associated costs and will report on this annually to the Steering Committee through the Governance Framework. ACT Policing will also provide advice on any changes in enabling services and associated costs required to meet a policy change by the ACT Government.

13.7 Any significant changes to enabling services and associated costs must be consulted between the Commissioner and the Police Minister in the first instance, with any changes and increases in costs subject to the approval of the ACT Executive in accordance with clause 11.2.

13.8 In accordance with clause 2.3 of the Arrangement, the cost model will be subject to periodic review over the life of this Agreement, with a view to establishing a long-term, equitable and efficient process for monitoring and reviewing the costs for enabling services identified as integral to the delivery of policing services to the ACT.

14. **Supporting events in the ACT**

14.1 The funding in this Agreement includes costs to deliver policing services in support of the ACT Government events listed in Schedule 4.

14.2 Schedule 4 will be reviewed by the Steering Committee through the Governance Framework and updated as required, before each financial year.

14.3 The Director-General, in consultation with the Director-General Chief Minister, Treasury and Economic Development Directorate and the Chief Police Officer may, by joint agreement, negotiate the provision of policing services that will not be subject to cost recovery for other community events that support ACT Government priorities.

14.4 ACT Policing may seek cost recovery for the provision of policing services to other events that do not fall within the scope of normal policing services in accordance with the AFP User Pays Policy for Police Services.

14.5 The funding for this Agreement includes costs for ACT Policing to provide a base level of monitoring for the Public Safety Closed Circuit Television (CCTV) Network, as agreed in writing between the Directorate and ACT Policing.

14.6 ACT Policing may seek cost recovery for monitoring the Public Safety CCTV Network for events outside of the agreement in clause 14.5, in accordance with the AFP User Pays Policy for Police Services.

15. **Performance Measures**

15.1 ACT Policing’s performance against this Agreement will be monitored by the Steering Committee through the Governance Framework.
15.2 The performance criteria recognise that not all performance outcomes are fully within ACT Policing control and may be impacted by government, community and individuals. Accordingly, the performance criteria include shared ACT Government outcomes and ACT Policing operational outcomes that provide the ACT community with broad measures on police performance.

15.3 Targets in Schedule 1 will be updated annually and the performance measure framework will be subject to periodic review over the life of the Agreement as ACT Policing continues to transition to the Police Services Model.

15.4 Any changes in the performance measure framework that have a financial impact (cost or savings) will be considered through the ACT Budget Process and Schedule 3 will be updated if required.

15.5 Short-term variations to targets and priorities set by this Agreement may be determined by the Police Minister, in accordance with clause 7 of the Arrangement, including at the request of the Chief Police Officer, following consultation and with reasonable notice.

15.6 In accordance with clause 15.5, such variations will be made to Schedule 1 and should be within budget limits unless otherwise agreed.

15.7 If an ACT Policing operational performance measure in Schedule 1 is not consistently met over the period of the Agreement, the Police Minister may direct that, as soon as possible, a review panel consider performance against the performance measure and make recommendations for remedial action.

15.8 A review panel under clause 15.7 must consist of at least one member appointed by the Chief Police Officer, one member appointed by the Director-General and an independent person agreed by the Chief Police Officer and the Director-General.

16. Reporting

16.1 The Chief Police Officer will provide an Annual Report to the Police Minister to be tabled in the ACT Legislative Assembly, on the provision of police services pursuant to this Agreement and in accordance with the timelines and processes identified in the ACT Government Annual Reports (Government Agencies) Notice for the relevant year.

16.2 The Chief Police Officer will publish a six-monthly progress report against the performance measures at Schedule 1 and the Statement of Intent.

16.3 The Chief Police Officer will provide an end of year report to the Police Minister, in consultation with the Directorate by September each year.

16.4 In accordance with clause 10 of the Arrangement, the Chief Police Officer will provide an audited financial statement to the Police Minister following the completion of each financial year.

16.5 Schedule 2 will be updated annually and outlines the reporting requirements to be detailed within the Annual Report, Progress Report and end of year report to the Police Minister.

17. Dispute resolution

17.1 Issues and disputes related to the Arrangement and Agreement will be escalated in
accordance with issues management processes agreed by the Director-General and the Chief Police Officer as part of the Governance Framework.

17.2 The Directorate and ACT Policing agree to provide appropriate opportunities to resolve differing positions on matters at the earliest opportunity and lowest possible level.

17.3 Any disputes that cannot be resolved through the agreed issues management process will be referred to the Director-General and the Chief Police Officer for resolution.

17.4 Any dispute or matter of concern to either party arising from the Arrangement and this Agreement that cannot be resolved by Director-General and the Chief Police Officer shall be referred to the Police Minister and the Commissioner for resolution.

18. Duration and development of Agreements

18.1 This Agreement will apply for the period 1 October 2022 to 30 June 2026.

18.2 No variation of this Agreement is binding unless it is agreed in writing between the Parties.

18.3 Any Party to this Agreement, may request to undertake an external review relating to the Purchase Agreement or policing activity in the ACT.

18.4 The Parties will seek to agree to amendments to the Schedules after the annual ACT Budget is finalised each year, and as required.

18.5 Negotiations for a new Agreement to commence on 1 July 2026 must be initiated no later than July 2025.
Mick Gentleman MLA
Minister for Police and Emergency Services

29/9/2022

Deputy Commissioner Nell Gaughan APM
Chief Police Officer for the ACT

9th September 2022

Reece P Kershaw APM
Australian Federal Police Commissioner

30 September 2022
## Schedule 1 – Performance Measure Framework

### Shared ACT Government Outcomes

<table>
<thead>
<tr>
<th>Performance Measures</th>
<th>Target</th>
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<tbody>
<tr>
<td><strong>Prevent Crime - Victimisation rate</strong></td>
<td></td>
</tr>
<tr>
<td>1. Number of offences against the person(^b) reported or becoming known per 100,000 population</td>
<td>Monitor 5 year trend</td>
</tr>
<tr>
<td>2. Number of offences against the property(^b) reported or becoming known per 100,000 population</td>
<td>Monitor 5 year trend</td>
</tr>
<tr>
<td><strong>Reduce Recidivism - Repeat Offender rate</strong></td>
<td></td>
</tr>
<tr>
<td>3. Proportion of offenders proceeded against by police(^d) more than once within the previous 12 months</td>
<td>Monitor 5 year trend</td>
</tr>
<tr>
<td><strong>Prevent Road Deaths and Trauma - Road crashed resulting in death or injury</strong></td>
<td></td>
</tr>
<tr>
<td>4. Number of road crashes resulting in death per 100,000 population</td>
<td>Monitor 5 year trend</td>
</tr>
<tr>
<td>5. Number of road crashes resulting in injury(^e) per 100,000 population</td>
<td>Monitor 5 year trend</td>
</tr>
</tbody>
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### ACT Policing Operational Outcomes - Key Performance Indicators

<table>
<thead>
<tr>
<th>Performance Measures</th>
<th>Target</th>
</tr>
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<tbody>
<tr>
<td><strong>Divert</strong></td>
<td></td>
</tr>
<tr>
<td>6. Percentage of eligible(^f) young people referred to restorative justice:</td>
<td></td>
</tr>
<tr>
<td>6.1 Aboriginal and Torres Strait Islander</td>
<td>100%</td>
</tr>
<tr>
<td>6.2 Non-indigenous</td>
<td></td>
</tr>
<tr>
<td>7. Percentage of offenders proceeded against by non-court actions(^g) (diversions and cautions):</td>
<td>5 year average or more</td>
</tr>
<tr>
<td>7.1 Aboriginal and Torres Strait Islander</td>
<td></td>
</tr>
<tr>
<td>7.2 Non-indigenous</td>
<td></td>
</tr>
<tr>
<td>8. Number of persons referred to community support agencies (SupportLink)</td>
<td>5 year average or more</td>
</tr>
<tr>
<td><strong>Disrupt</strong></td>
<td></td>
</tr>
<tr>
<td>9. Number of disruption(^h) activities (Drug, General person offences, General property offences or OMCG related)</td>
<td>Monitor 5 year trend</td>
</tr>
<tr>
<td>10. Disruption case study (for inclusion in ACT Policing Annual report each year)</td>
<td>One</td>
</tr>
<tr>
<td>11. Number of Targeted Traffic Operations</td>
<td>Monitor 5 year trend</td>
</tr>
<tr>
<td><strong>Respond</strong></td>
<td></td>
</tr>
<tr>
<td>12. Average length of time to respond to Priority One Incidents(^i)</td>
<td>5 year average or less</td>
</tr>
<tr>
<td>13. Average length of time to respond to Priority Two Incidents(^j)</td>
<td>5 year average or less</td>
</tr>
<tr>
<td>14. Percentage of Priority Three Incidents(^k) responded to within 48 hours</td>
<td>Monitor 5 year trend</td>
</tr>
<tr>
<td>15. Percentage of 000 calls answered on first or second presentation(^l):</td>
<td></td>
</tr>
<tr>
<td>15.1 On first presentation</td>
<td>5 year average or more</td>
</tr>
<tr>
<td>15.2 On second presentation</td>
<td>5 year average or more</td>
</tr>
<tr>
<td>16. Percentage of the community satisfied in general with the job police are doing in responding to emergencies and disasters(^m)</td>
<td>National Average or more</td>
</tr>
<tr>
<td><strong>Enforce</strong></td>
<td></td>
</tr>
<tr>
<td>17. Number of offenders proceeded against for person offences</td>
<td>5 year average or more</td>
</tr>
<tr>
<td>18. Number of offenders proceeded against for property offences</td>
<td>5 year average or more</td>
</tr>
<tr>
<td><strong>Community Confidence</strong></td>
<td></td>
</tr>
<tr>
<td>19. Percentage of the community satisfied in general with services provided by police(^m)</td>
<td>National Average or more</td>
</tr>
<tr>
<td>20. Percentage of the community who have confidence in police(^m)</td>
<td>National Average or more</td>
</tr>
<tr>
<td>21. Number of complaints against police(^n)</td>
<td>Monitor 5 year trend</td>
</tr>
</tbody>
</table>
Notes on the Performance Measure Framework

Measures that are being monitored are those identified as not being appropriate to have a fixed target but will provide an indication of ACT Policing’s performance against the criteria.

a. These measures encompass the jurisdiction of a great many public and private institutions and individuals who contribute to the overall results and standings. Success in these targets is not the sole domain or responsibility of ACT Policing.

b. Offences against the person – include homicide assaults, sexually based offences, kidnap and related offences, other person offences.

c. Offences against property – include robbery, blackmail, extortion, burglary, fraud, motor vehicle thefts, other theft offences, property damage and environmental offences.

d. Offenders proceeded against – any alleged offender who was proceeded against via court or non-court means where a proceeding is defined as a legal action initiated against an alleged offender for an offence(s) including but not limited to, arrest, summons, charged before court, diversionary conference or formal caution.

e. Injury – an injury sustained by any person as a result of a collision, which necessitates treatment by a medical practitioner.


A proportion of the young people referred are as a diversion whilst others are referred in conjunction with criminal prosecution.

This target does not include matters where police discretion has determined that no further action or a caution is the most appropriate action.

g. Non-court actions – a type of legal action initiated by police against an offender. Non-court actions comprise legal actions such as informal or formal cautions/warnings, conferencing, counselling such as drug diversionary schemes, or the issuing of penalty or infringement notices, which do not require an appearance in court.

Court actions – a type of legal action initiated by police against an offender. Court actions largely comprise the laying of charges against an alleged offender that must be answered in court. Offenders may be taken into custody, granted bail or issued with a summons for these charges pending an appearance in court.

h. Disruption – any lawful action that interferes, delays or complicates a criminal activity, resulting in the degradation of criminal enterprise, reducing criminal capability, influence, and capacity to create harm and victimisation.

i. Priority One Incident – life threatening or time critical situations.

j. Priority Two Incident – situations where the information provided indicates that time is important, but not critical.

k. Priority Three Incident – there are two possible responses to situations where there is no immediate danger to safety or property. This will be either police attention or police response. Each incident will be managed on a case by case basis in full consultation with the complainant. During that consultation, a determination will be made as to whether the complainant agrees that the matter can be handled over the telephone (police attention) or if attendance is required by Police. If the latter, then attendance must be not later than 48 hours from the initial contact by the complainant.

l. Percentage of 000 calls answered on first and second presentation – it is the policy of Telstra to represent 000 calls to another line after 9 rings in order to maximise the response rate. This is a national standard endorsed by Emergency Services Organisations across Australia. The measurement of
response to 000 calls is based on average operating capacity and the target for this measure does not include abnormal instances created by one major event where operating capacity is overloaded due to multiple reporting of the same incident.

m. These results against these measures are sourced from the *National Survey of Community Satisfaction with Policing* (NSCSP), a national survey conducted by the Social Research Centre. Using the results of the relevant NSCSP questions, the percentage of the community ‘satisfied’ in measure 19 equals those who scored ‘satisfied’ or ‘very satisfied’; the percentage of the community who have ‘confidence’ in measure 20 equals those who scored ‘agree’ or ‘strongly agree’.

Comparability of Survey of Community Satisfaction with policing results - Since 1 July 2010 the NSCSP is conducted by the Social Research Centre. While the content of the survey remains relatively similar over time, results should not be compared over time (year on year). Survey results are subject to standard errors as they are an estimate of the population. Survey sample sizes are generally designed around confidence intervals (e.g. 95% confidence intervals). This means that for each survey question the true result/percentage point if the entire population was surveyed lies within a range or interval. In this context the survey estimate can be considered as the midpoint with the true value, if the population was surveyed, being either above or below that result. Therefore if the differing year confidence interval ranges overlap we are not able to state with certainty that the result is higher or lower.

n. Number of complaints received by *AFP Professional Standards*. 
Schedule 2 - Reporting

ANNUAL REPORT

1. In accordance with clause 16.1, the Police Minister will table ACT Policing’s Annual Report in the Legislative Assembly.

2. The Annual Report will describe the outcomes achieved against the Purchase Agreement, Ministerial Direction and annual Statement of Intent. The Annual Report will also include case studies to provide context and demonstrate progress and challenges.

3. The Annual Report will include performance analysis, community engagement, complaints statistics, use of force, staffing profile, financials, asset management, detailed crime data, and such other matters specified by the Police Minister, including the following details:

4. Performance analysis
   4.1. results against the targets in the performance measure framework
   4.2. narrative, including relevant available data where appropriate, on the activities conducted by ACT Policing during the reporting period to achieve the performance measures, Ministerial Direction and annual Statement of Intent
   4.3. long-term key performance indicator trends and offence trends

5. Community policing
   Number of:
   5.1. incidents attended
   5.2. family violence incidents attended
   5.3. mental health related incidents attended
   5.4. intoxicated persons lodged in protective custody
   5.5. arrests made
   5.6. summons
   5.7. family violence orders
   5.8. personal protection orders
   5.9. hearing briefs delivered to the DPP
   5.10. requests received for interpreters and translators

6. Community engagement
   An outline of engagement activities with:
   6.1. the Aboriginal and Torres Strait Islander community
   6.2. culturally, faith and linguistically diverse communities
   6.3. those living with a disability or who are neurologically atypical
   6.4. children and young people
   6.5. the community via media and other online engagement

7. Staffing profile
   Information on the deployment, operational status and movement of AFP employees engaged in providing policing services under the Agreement including:
   7.1. number of staff
   7.2. number of staff in each Division/Command
   7.3. workforce composition by salary and employment category
   7.4. average years of service
   7.5. number of sworn, unsworn and protective services officers
   7.6. diversity of ACT Policing’s workforce including:
      7.6.1. gender
      7.6.2. age
      7.6.3. Aboriginal and Torres Strait Islander staff
      7.6.4. culturally and linguistically diverse staff
7.6.5. staff living with a disability

8. Complaints
A Professional Standards report including the investigation of such complaints and any related action whether undertaken by the AFP, Australian Commission for Law Enforcement Integrity (ACLEI), the Commonwealth Ombudsman or otherwise:

8.1. complaints against AFP appointees providing policing services under this Agreement
8.2. complaints submitted by category
8.3. complaint trends/systemic issues
8.4. complaints submitted by source
8.5. status of complaints
8.6. finalised conduct issues by category
8.7. conduct issue trends

A report on victims’ rights-related complaints including:

8.8. a statement of how many written complaints were made to ACT Policing in the year
8.9. the right in relation to which the complaint was made
8.10. whether ACT Policing resolved the complaint

9. Financials
In accordance with clause 16.4 of this Agreement, the Annual Report will include details on ACT Policing’s financial performance, including asset management and audited financial statements.

MID YEAR PROGRESS REPORT

10. ACT Policing will publish a mid-year progress report against the performance measures in Schedule 1 and a summary of progress achieved against the Statement of Intent.

END OF YEAR REPORT TO THE MINISTER

11. In accordance with clause 16.3 of this Agreement, ACT Policing will provide an end of year Report to the Police Minister, in consultation with the Directorate by the end of September each year. The end of year report to the Police Minister will include:

12. Staffing
12.1. executive level personnel movements
12.2. aggregated number of staff transfers into ACT Policing
12.3. aggregated staff transfers out of ACT Policing
12.4. superintendent rank (or equivalent)

13. Funding and services
13.1. breakdown of the legal services requested by ACT Policing during the immediately preceding financial year (Legal Services report)
13.2. breakdown of the Commonwealth Events that ACT Policing engaged in during the immediately preceding financial year
13.3. progress on budget initiatives
13.4. commentary where consolidated node variations exceed 5 per cent of pro-rata phased budget
13.5. the intended allocation of the direct funding from the Directorate for crime prevention initiatives for the next financial year
Schedule 3 - Annual Funding (updated annually)

In accordance with clause 11.2 of the Agreement, funding provided to the AFP for policing services as outlined in this schedule is determined by the ACT Executive and included in the payments on behalf of the Territory for the Justice and Community Safety Directorate (JACS) to administer. This schedule will be amended and agreed by the Parties annually.

In addition to the Territorial appropriation, the Payment Schedule provides details of other funding sources related to the services under the Purchase Agreement.

Total ACT Policing Budget appropriation (includes capability maintenance funding)

<table>
<thead>
<tr>
<th></th>
<th>2022-23 Estimated $’000</th>
<th>2023-24 Estimated $’000</th>
<th>2024-25 Estimated $’000</th>
<th>2025-26 Estimated $’000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total ACT Policing</td>
<td>201,520</td>
<td>203,666</td>
<td>203,810</td>
<td>203,841</td>
</tr>
<tr>
<td>Budget appropriation</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2022-23 funding breakdown

<table>
<thead>
<tr>
<th>2022-23 ACT Policing Budget appropriation – starting position</th>
<th>$199,919,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Initiatives</td>
<td>$1,747,000</td>
</tr>
<tr>
<td>Transfer to Restorative Justice Unit to fund a convenor position in the Restorative Justice Unit</td>
<td>-$146,000</td>
</tr>
<tr>
<td>Sub Total</td>
<td>$201,520,000</td>
</tr>
<tr>
<td>Crime Prevention Initiatives(^1)</td>
<td>$245,000</td>
</tr>
<tr>
<td>2022-23 Policing Purchase Agreement Amount</td>
<td>$201,765,000</td>
</tr>
<tr>
<td>Better Infrastructure Fund Budget(^2)</td>
<td>$299,000</td>
</tr>
<tr>
<td>Relocating ACT Policing’s Traffic Operations Centre (Recurrent)(^3)</td>
<td>$1,126,000</td>
</tr>
<tr>
<td>Well Prepared Emergency Services – Maintaining ACT Policing radio communication capability (Recurrent)(^3)</td>
<td>$583,000</td>
</tr>
<tr>
<td>Delivering better facilities for ACT Policing (Capital)(^3)</td>
<td>$3,630,000</td>
</tr>
<tr>
<td>Relocating ACT Policing’s Traffic Operations Centre (Capital)(^3)</td>
<td>$2,093,000</td>
</tr>
<tr>
<td>Well prepared emergency services – Gungahlin Joint Emergency Service Centre(^3)</td>
<td>$730,000</td>
</tr>
</tbody>
</table>

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\(^1\) This item is processed through invoicing and does not form part of the budget for the contract price

\(^2\) Better Infrastructure Fund is held by the Directorate on ACTP’s behalf and does not form part of the budget for the contract price

\(^3\) This funding is held by JACS on ACTP’s behalf and does not form part of the budget for the contract price.
The total price of this Agreement includes funding applied by ACT Policing for leasing, maintenance and running costs associated with facilities. The budgeted amount to be applied to facilities leasing, maintenance and running costs by ACT Policing is outlined below:

<table>
<thead>
<tr>
<th>Budgeted 2022-23 Facilities Costs</th>
<th>$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leasing</td>
<td>1,571,848</td>
</tr>
<tr>
<td>Maintenance</td>
<td>2,729,763</td>
</tr>
<tr>
<td>Running Costs</td>
<td>1,372,817</td>
</tr>
<tr>
<td>Total Recurrent</td>
<td>5,674,428</td>
</tr>
</tbody>
</table>

This Agreement reflects new initiatives, offsets and transfers from the Budget process.

**2022-23 Budget Initiatives Impacting ACT Policing**

<table>
<thead>
<tr>
<th>New Initiatives - Recurrent</th>
<th>$</th>
</tr>
</thead>
<tbody>
<tr>
<td>Better care for our community – Expansion of the second Police, Ambulance and Clinician Early Response mental health program</td>
<td>444,000</td>
</tr>
<tr>
<td>Keeping Canberrans safe – Continuing the Fixated and Lone-Actor Grievance-Fuelled Violence Assessment Team</td>
<td>263,000</td>
</tr>
<tr>
<td>Keeping Canberrans safe – Joint Organised Crime Task Force</td>
<td>460,000</td>
</tr>
<tr>
<td>Keeping Canberrans safe – Sexual assault and child abuse protection team</td>
<td>580,000</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,747,000</td>
</tr>
</tbody>
</table>
The AFP agrees to the above schedule of payments for ACT Policing to be processed by the Directorate with the last payment run each month.
In accordance with clauses 11 and 14 of this Agreement the price of this Agreement includes costs to deliver policing services in support of the following ACT Government events:

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>September – October 2022</td>
<td>Floriade including Floriade NightFest</td>
</tr>
<tr>
<td>31 December 2022</td>
<td>New Year’s Eve</td>
</tr>
<tr>
<td>Early January 2023</td>
<td>Summernats City Cruise</td>
</tr>
<tr>
<td>26 January 2023</td>
<td>Australia Day in the Capital</td>
</tr>
<tr>
<td>Mid-February 2023</td>
<td>National Multicultural Festival</td>
</tr>
<tr>
<td>Early-March 2023</td>
<td>Enlighten</td>
</tr>
<tr>
<td>Mid-March 2023</td>
<td>Skyfire</td>
</tr>
</tbody>
</table>